

44 Nelson Drive  
Pensby  
Wirral  
CH61 5UR

Southern (North West)

13. 09. 11

Dear Sir/Madam

*I am an ordinary member of the public. I walk my dog twice daily around the local recreation centre (Ridgewood field off Fishers Lane). A team of your workers has been levelling and fitting drainage to two of the football pitches there.*

*It was wonderful to see all the specialist plant equipment in use and fascinating to watch the men at work.*

*Now that is what I really am getting down to. THEY WORKED!*

*Very little talk took place. Efficient movement of raw materials ensued. I have never seen such industrious workers, and so skilful. No loitering took place and the work seemed to be done with an element of satisfaction.*

*If only this attitude could be bottled!*

*Thank you for your organisation. You must be doing a lot right. Please pass my congratulation on to this particular team.*

*Just felt I had to let you know.*

*Yours faithfully*

*Diane Clayton*  
Diane Clayton